CASA JOB DESCRIPTION

It is the policy of SOS Inc. to provide equal employment and volunteer opportunities to all persons without regard to race, color, creed, ancestry, ethnic or national origin, age, religion, sex, sexual orientation, marital or parental status, economic status, education, disability, and Veteran status.

OUALIFICATIONS

- ❖ Be at least 21 years of age
- ❖ Ability to keep all client and court information strictly confidential
- ❖ Ability to communicate effectively both orally and in writing
- Ability to respect and relate to people from various backgrounds (economic, cultural, educational) in a variety of settings
- ❖ Ability to deal with hostility, anger and other emotional attitudes
- ❖ Ability to maintain objectivity and impartiality
- ❖ Ability to gather and record factual information accurately
- ❖ A basic understanding of child development and family relationships

I understand that it shall be my duty to fulfill the following requirements:

PRE-SERVICE

- Complete application and submit to screening process
- ❖ Attend all pre-service training, approximately 30 hours; notify staff if unable to attend so that other arrangements can be made
- Observe a minimum of 2 court hearings prior to being appointed to first case

DUTIES

- * Complete an intensive independent review of each case:
 - Review appropriate records and reports, gathering all pertinent information
 - Interview all relevant parties; maintain regular contact with pertinent individuals such as case managers, teachers, therapists, parents, etc.
 - Maintain adequate contact with the child in order to build and sustain rapport, at least monthly
 - Observe the child and significant others
- * Report findings to the court:
 - Provide an electronic version of a written report containing factual information and recommendations at least 14 days before scheduled court hearings
 - Attend court hearings concerning the child
 - Participate in case conferences concerning the child
- * Ensure representation of the child's best interest:
 - Attend all court hearings to see that all relevant facts are presented
 - Attend appropriate interagency meetings regarding the child
 - Ensure that appropriate services are being provided to the child and family
 - Prod public systems into action
- Maintain up-to-date, complete records about the case, including appointments, interviews, and information gathered about the child and the child's life circumstances
- ❖ Monitor implementation of court orders and case plan tasks
- ❖ Encourage permanency planning and family reunification

- * Consult regularly with program staff, including:
 - Turn in monthly contact reports by the 5th of each month
 - Keep program staff informed of all activities and important developments related to CASA
 - Attend monthly volunteer meetings
 - Provide any information requested by staff that may be needed for overall program evaluation
 - Return phone calls and other correspondence from staff
 - Receive direct supervision and guidance from program staff
- ❖ Follow and adhere to policies, standards, and guidelines established by the National CASA Association, Kansas CASA Programs, and the Supreme Court of the State of Kansas.
- Return the entire file, including case notes and other documents, to the CASA office when the case is completed
- ❖ Maintain strict confidentiality, even following case closure
- ❖ Attend twelve hours of annual in-service training

TIME COMMITMENT

- Commit to a minimum of one year of service
- ❖ Be available for case assignment and accept cases unless other arrangements have been made

I understand that I must complete the volunteer application but not limited to background checks, a personal interview submit to the screening process will result in the rejection of program staff reserves the right to evaluate my CASA perfection.	, and references. I understand that refusal to of my application. I also understand that
CASA Signature	Date

Kansas CASA Volunteer Application



Volunteer Role you are applying	for:	Date:	
Applicant Information:			
Full Legal Name		Preferred Name	
Date of Birth Cell P	hone	Home Phone	
Work Phone	May yo	ou be called at work?	
Address	1 / /	-	
E-Mail Address			
Do you have access to a vehicle? Select	t one Driver's I	icense #	
Vehicle Insurance Company	·	Insurance Policy #	
Are you a citizen of the United States?	L	awful Permanent Resident?	
Other Adults (18+) Living in the H Use a separate sheet if necessary. First & Last Name	lome:	Relationship	
First & Last Name		Relationship	
,		1.0.0.0.0.0.0.0.0	
First & Last Name		Relationship	
Employment & Educational/Train Please list employers for the past seven y		heet if necessary.	
Present Employer/Volunteer Supervisor			
Address		Phone	
Job Title	Dates of Employi	ment	
Previous Employer/Volunteer Supervisor			
Address		Phone	
Job Title	Dates of Employi		
100 Fide	Dates of Employi	nene	
Previous Employer/Volunteer Supervisor			
Address		Phone	
Job Title	Dates of Employi		
1555	Dates of Employ		
Highest level of education completed?			
Other educational/training programs con	npleted?		

Do you have work experience and/or training in any of the following areas?

Art/Graphics	Health Care	Criminology
Child Care	Law Enforcement	Drug/Alcohol Abuse
Child Development	Mental Health	Education
Counseling	News/Media	Writing
Psychology	Public Speaking	Social Work
Juvenile Court	Foreign Languages	Working with Children

If you answered YES to any questions, please describe:
Legal History:
Note: It is important that you be thorough and honest in giving these answers. Answers which are found to be untrue may disqualify you as a potential volunteer. Select yes or no.
Have you ever been arrested and/or charged with a crime?
Have you ever been convicted of a crime?
Have you ever been placed on a diversion?
Do you have any charges or crimes pending resolution?
Are you under investigation for any crimes?
Have you ever had a conviction, adult or juvenile, expunged from your record?
Have you ever been involved in a juvenile case as an adult or a child?
Have you ever been the subject of a child abuse/neglect investigation?
Do you have any experience with child abuse/neglect?
If you answered YES to any questions, please explain:
Emergency Contact:
Name Relationship
Address Email Address
Phone Work Phone

Personal References:

Please print names, addresses, and phone numbers of people who have known you for at least two (2) years, who know you well, can address how you relate to children and others, and how well you could fulfill the responsibilities of a CASA volunteer or board of director volunteer. The CASA program staff will contact the references you list. DO NOT INCLUDE RELATIVES.

Name	Relationship
Length of Acquaintance	Daytime Phone
Address	
E-Mail Address	
Name	Relationship
Length of Acquaintance	Daytime Phone
Address	
E-Mail Address	
Name	Relationship
Length of Acquaintance	Daytime Phone
Address	
E-Mail Address	
How did you hear about the CASA program?	
If you answered other, please explain:	
CASA Volunteer Training:	
Please tell us the earliest you could begin training (Month and	Day)?
, , , , , , , ,	**

Please tell us the best time of day for you to participate in training (2+ hours at a time)?

Screening Disclosures:

In order to protect children and provide the court with qualified volunteers, the following screenings will be conducted on every applicant: a fingerprint based national criminal history investigation, a screening through the Department of Children and Families (DCF) Child Abuse and Neglect Registry, a national sex offender registry check, a local criminal history inquiry, and a social security verification. Other screenings may be required. Screening will be completed upon initial application and every four years. The applicant must complete all required authorization forms to be eligible to serve as a CASA volunteer or board of director member. Refusal to complete authorization forms will prohibit an applicant from certification. The applicant's criminal history will be reviewed in each country, state, and county the applicant has lived or worked in the last seven years.

A national sex offender registry check may be conducted on other adults living in the home.

The Office of Judicial Administration will submit the applicant's fingerprints to Kansas Bureau of Investigation (KBI) for a Criminal History Record Inquiry. The KBI will provide a report on the applicant's criminal record investigation to the Office of Judicial Administration. Applicants found to have been convicted of, or charges pending for, any felony as an adult, any misdemeanor which is a sex offense, a crime against public morals, a crime affecting family relationships and children, assault, battery, crime against the public peace, crimes against persons, crime against public safety, crimes involving controlled substances, or an attempt to commit any such misdemeanor, adjudicated as a juvenile offender because having committed an act which, if done by an adult, would constitute a misdemeanor, entered into a diversion agreement involving a charge of child abuse or a sexual offence, or was convicted or adjudicated of any act that would pose risks to children or the CASA program's credibility will not be approved for service. Applicants who do not provide fingerprints for criminal history background checks will not be approved to serve as a CASA volunteer or board of director member. Any applicant with pending charges is not eligible unless and until the charges have been dismissed or the individual is found not guilty.

All information is held in strict confidence. Screening is a continuous process and an applicant may be denied certification at any time before or after certification. Criteria used in the selection of a CASA volunteer will be such as to ensure that the individual is able to meet the responsibilities of a CASA volunteer. Criteria used in the selection of a board of director volunteer will be such as to ensure that the individual is able to meet the responsibilities of a board of director volunteer.

No individual will be rejected based on race, ethnicity, national origin (ancestry), color, religion (creed), gender, gender identity, gender expression, sexual orientation, disability or physical challenge. CASA and its programs are committed to complying with the Americans with Disabilities Act, when applicable.

I have read and agree to the above and certify that the information contained in the CASA Volunteer Application is correct and accurate to the best of my knowledge. I understand that the program executive director may deny certification of an applicant.

Applicant's Signature	Date	

WAIVER AGREEMENT AND FBI PRIVACY ACT STATEMENT

Fingerprint-Based Record Checks for Noncriminal Justice Purposes

I hereby authorize (*Name of Authorized Recipient*) Office of Judicial Administration to submit a set of my fingerprints to the Kansas Bureau of Investigation (KBI) for the purpose of identifying me and accessing and reviewing Kansas and/or national criminal history records that may pertain to me. The fingerprints are authorized to be submitted under the authority of the National Child Protection Act/Volunteers for Children Act (NCPA/VCA) explained in Public Law (Pub. L.) 103-209 and Pub. L. 105-251. Pursuant to K.S.A. 22-4701 et seq., K.S.A. 22-5001, K.S.A 75-712i, and 2022 Kansas Laws Ch. 92, § 1 (Senate Sub. for H.B. 2495), the Authorized Recipient may obtain my criminal history record information for noncriminal justice purposes. By signing this waiver, it is my intent to authorize release to the above-referenced Authorized Recipient of any Kansas and/or national criminal history record that may pertain to me. I further understand that, if applicable, the Authorized Recipient may choose to deny me unsupervised access to children, the elderly, or individuals with disabilities until the criminal history background check is completed.

I understand that, upon my request, the Authorized Recipient will provide me a copy of the criminal history background report, received on me, for the purpose of challenging the accuracy and completeness of any information contained in any such report. I may be afforded a reasonable amount of time to correct or complete the criminal history record (or decline to do so) before the Authorized Recipient makes a final decision about my status as an employee, volunteer or contractor, or my eligibility for any pertinent license, certification or registration, or adoption. See 28 CFR 50.12(b).

I understand that officials receiving the results of the criminal history record check are to use those results only for authorized purposes and are prohibited from retaining or disseminating such results in violation of federal statute, regulation or executive order, or rule, procedure or standard established by the National Crime Prevention and Privacy Compact Council. See 5 United States Code (U.S.C.) 552a(b); 28 U.S.C. 534(b);34 U.S.C. 40316, Article IV(c); 28 CFR 20.21(c), 20.33(d), 906.2(d); and 2022Kansas Laws Ch. 92, § 1 (Senate Sub. for H.B. 2495).

I understand that my fingerprints will be retained by the KBI and/or the Federal Bureau of Investigation if the Authorized Recipient participates in the state or national Rap Back program for continued suitability for being an employee, volunteer or contractor, or eligibility for any license, certification, registration, or adoption. The Rap Back program will notify the Authorized Recipient when there are updates to my criminal history record. Once I am no longer employed, a volunteer contractor, licensed, certified, registered, or seeking adoption, the Authorized Recipient shall request my fingerprints be removed from the state and/or national Rap Back program.

FBI PRIVACY ACT STATEMENT

Authority:

The FBI's acquisition, preservation, and exchange of identification records and information requested by this form is generally authorized under 28 U.S.C. 534. Depending on the nature of your application, supplemental authorities include numerous federal statutes, hundreds of state statutes pursuant to Pub. L. 92-544, Presidential executive orders, regulations and/or orders of the Attorney General of the United States, or other authorized authorities. Examples include, but are not limited to: 5 U.S.C. 9101; Pub. L. 94-29; Pub. L. 101-604; and Executive Orders 10450 and 12968. Providing the requested information is voluntary; however, failure to furnish the information may affect timely completion or approval of your application.

Social Security Account Number (SSAN).

Your SSAN is needed to keep records accurate because other people may have the same name and birth date. Pursuant to the Federal Privacy Act of 1974 (5 U.S.C. 552a), the Authorized Recipient is responsible for informing you whether disclosure is mandatory or voluntary, by what statutory or other authority your SSAN is solicited, and what uses will be made of it. Executive Order 9397 also requires federal agencies to use this number to help identify individuals in agency records.

Principal Purpose:

Certain determinations, such as employment, security, licensing, and adoption, may be predicated on fingerprint-based checks. Your fingerprints and other information contained on (and along with) this form may be submitted to the requesting agency, the agency conducting the application investigation, and/or FBI for the purpose of comparing the submitted

WAIVER AGREEMENT AND FBI PRIVACY ACT STATEMENT (Cont.)

information to available records in order to identify other information that may be pertinent to the application. During the processing of this application, and for as long hereafter as may be relevant to the activity for which this application is being submitted, the FBI may disclose any potentially pertinent information to the requesting agency and/or to the agency conducting the investigation. The FBI may also retain the submitted information in the FBI's permanent collection of fingerprints and related information, where it will be subject to comparisons against other submissions received by the FBI. Depending on the nature of your application, the requesting agency and/or the agency conducting the application investigation may also retain the fingerprints and other submitted information for other authorized purposes of such agency(ies).

Routine Uses:

The fingerprints and information reported on this form may be disclosed pursuant to your consent, and may also be disclosed by the FBI without your consent as permitted by the Federal Privacy Act of 1974 (5 U.S.C. 552a(b)) and all applicable routine uses as may be published at any time in the Federal Register, including the routine uses for the FBI Fingerprint Identification Records System (Justice/FBI-009) and the FBI's Blanket Routine Uses (Justice/FBI-BRU). Routine uses include, but are not limited to, disclosures to: appropriate governmental authorities responsible for civil or criminal law enforcement, counterintelligence, national security or public safety matters to which the information may be relevant; to State and local governmental agencies and nongovernmental entities for application processing as authorized by Federal and State legislation, executive order, or regulation, including employment, security, licensing, and adoption checks; and as otherwise authorized by law, treaty, executive order, regulation, or other lawful authority. If other agencies are involved in processing this application, they may have additional routine uses.

Additional Information:

The requesting agency and/or the agency conducting the application-investigation will provide you additional information pertinent to the specific circumstances of this application, which may include identification of other authorities, purposes, uses, and consequences of not providing requested information. In addition, any such agency in the Federal Executive Branch has also published notice in the Federal Register describing any system(s) of records in which that agency may also maintain your records, including the authorities, purposes, and routine uses for the system(s).

RIGHT TO OBTAIN AND CHALLENGE ACCURACY OF CRIMINAL HISTORY RECORDS

You may request a copy of your state and/or national criminal history record from the Authorized Recipient for the purpose of challenging for accuracy and completeness.

Alternatively, you may obtain a copy of your **Kansas criminal history record information** (CHRI) to review for accuracy and completeness, by submitting a set of your fingerprints, a letter requesting your criminal history record, and payment of the appropriate fee to the KBI. For further details, including the current fee, visit the following Internet website: http://www.kansas.gov/kbi/info/info_brochures.shtml then find the brochure named "Record Checks for Non-Criminal Justice Purposes". Or, to provide official court documents to make a correction you may write to:

Kansas Bureau of Investigation Attn: Criminal History Records 1620 SW Tyler Topeka, Kansas 66612-1837

If a change is made to your Kansas criminal history record due to a challenge, a new copy of your Kansas criminal history record will be sent to the Authorized Recipient to make a final decision about your status as an employee, volunteer or contractor, or your eligibility for any pertinent license, certification or registration, or adoption.

To obtain a copy of your **national CHRI**, **also known as the Identity History Summary**, for review and challenge you must submit a set of your fingerprints and the appropriate fee to the FBI. Information regarding this process may be obtained at: https://www.fbi.gov/services/cjis/identity-history-summary-checks. Or, you may write to:

WAIVER AGREEMENT AND FBI PRIVACY ACT STATEMENT (Cont.)

FBI CJIS Division Attn: Criminal History Analysis Team 1 1000 Custer Hollow Road Clarksburg, West Virginia 26306

The FBI will forward your challenge to the appropriate contributing agency to verify or correct the entry. Upon receipt of an official communication directly from that agency, the FBI will make any necessary changes/corrections to your record in accordance with the information supplied by that agency (see 28 CFR 16.30 through 16.34). The Authorized Recipient must submit a new set of fingerprints and fee to receive the updated federal criminal history record.

	have not been converibe the crime(s), the date		the crime(s), ar	nd the name of the	convicting court:
	perjury, I hereby declare ites a severity level 9, nor				stand that any falsification of this
	vided the Waiver Agreen for accuracy and complete		cy Act Statem	ent, and informat	tion about how to challenge my
Signature				Date	
Printed Name				Date of Bir	th
Residential Addre	ess	City	Sta	ate	Zip
	TO BE COMP	LETED BY TI	HE FINGERI	PRINTING AG	ENCY:
Method	of Verifying Identity:		er's License ary ID Card	State Issued	i ID Card
State/Branch:		ID	Number:		
Agency Name:	SOS CASA of the Flin	t Hills			
Address:	1420 C of E Dr Ste 6, E	mporia, KS 6680)1		
Telephone:	620-343-2744		Fax:620-	343-3070	
Name of Individu	al Verifying Identity:				

AUTHORIZED RECIPIENT: 1. Must maintain original or arrange for KBI to maintain.

2. Must provide a copy to the applicant.



Office of Judicial Administration Kansas Judicial Center 301 SW 10th Ave. Topeka, KS 66612

Criminal History Record Inquiry

Judicial District:	5th India	eial District	Program N	Jamas	SOS CASA of the F	Lint Uilla
Program Type:	CASA	iai District	Individual		SOS CASA OF THE F	IIII FIIIS
1 Togram Type.	CASA		marviduai	Type.		
		Fii	-ct		Middle	Last
I egal	Name:	111	St		Middle	Lust
Preferred						
Other Names						
O UNIO I (UNIO)	3 0 3 0 0 1					
I	Date of Bir	th:			Height	t:
	Place of Bi				Weight	
(U.S. State or Cou	unty if not U	.S):			Eye Color	
Social Seco	urity Numl	ber			Hair Color	-
		ex:			Race	
Preferred	d Pronoun(Ethnicity	
	· · · · · · · · · · · · · · · · · · ·				,	
Please list work address approximate month/yea each location: *Attach additional page	r (MM/YEA	R) to month/ye	ear date at	approx		ddresses for the past 7 years with YEAR) to month/year date at
To determine eligibility, a fing	gerprint based s	tate and national C	Criminal History Reco			e Office of Judicial Administration (OJA)
will submit your fingerprint coriminal history. Upon comple						(KBI). OJA will receive reports on your
		-		-		etermination may be appealed with the
chief judge of the judicial dist			wiii nave tile opport	umty veril	y their identity with OJA and the	acommation may be appeared with the
					pe confidential and for the exclusion and that I will be enrolled in the	usive use of determining eligibility for the le KBI's Rap Back program.
Signature				—	Date	
OJA USE ONLY						

Date sent to KBI:

Reviewed by:



KANSAS DEPARTMENT FOR CHILDREN AND FAMILIES

OBI 1011 9/2018 Page 1 OF 1

Child Abuse and Neglect Central Registry P.O. Box 2637 • Topeka, KS 66601 • DCF.CentralRegistry@ks.gov

Release of Information

Complete form by printing legibly in ink. Fee of \$10.00 per Release of Information form may be required prior to processing.

All releases and fees are to be sent to the address or email listed above (see below for specifics)

CONFIDENTIALITY: Kansas Department for Children and Family records are confidential. No individual, association, partnership,

Contact Per	the pentanty of the	to \$1,000.			class A nonperson misdemeanor and the court	may
Contact Fer	rson: Ka	ty Peraza		Agency/Org.:	SOS CASA of the Flint Hills	<u>.</u>
Phone #:	620-343-274	14		Address:	1400 C CED C. (
Email:	kperaza@sc	skansas.com			Emporia, KS 66801	
	•	ncrypted email (list if dif			□ Postal	Mail
☐ Fee inc	luded	\$10 per request. Check,	Money Order (paya	ıble to DCF) or c	eash. <i>Postal mail only</i> .	
☐ Online	Payment*	•		•	Payment Portal. Submit receipt with ROI for	rm(s).
☐ Pre-Pa	y Account*	Agency/Org. has Pre-Pa		IN:		
Mentor	ing Account*		•	rectory. http://me	entorkansas.org/Find-a-Program	
☐ Exemp	t*	No fee for State govern				
*Release of	f Information fo	orms may be submitted v				
I give per the conta	ict listed above	e release of any of my in		hild Abusa/Nagl	lact Cantral Pagistry to	
OTHER NA	MES USED: (Anicknames, etc. IRTH: CURITY #: Address:	•	•	or their exclusive	oxdot e and confidential use: $oxdot$ Yes $oxdot$	No No nale
OTHER NA maiden, 1 DATE OF B SOCIAL SE CURRENT A CITY, STAT	MES USED: (Amicknames, etc.) IRTH: CURITY #: ADDRESS: IE, ZIP:	n/agency may check my ny/all aliases, married,	information each ye	or their exclusive	e and confidential use:	No

Authorization to Release Social Security Number (SSN) Verification

Printed Full Legal Name:	Date of Birth:	Social Security Number:
Address:		
Maiden Name/Alias:		
I am the individual to whom the Social Security number information contained herein is true and correct. I author to SOS CASA of the Flint Hills and/or their agent for the background screening, every 4 years as long as I remain a contained to SOS CASA of the Flint Hills and/or their agent for the background screening, every 4 years as long as I remain a contained to the screening and the screening are screening.	ize First Advantage purpose of volunte	to verify my name and SSN
Signature:		Date Signed:

SOS CASA Background Check

I the Emporia Po SOS CASA of the 1420 C of E Dr Emporia, KS 66	lice Department and/or Lyo the Flint Hills . Ste 6	permission for the release on County Sheriff's Office da	f information concerning myself in atabase(s) to:
organization/ag		the release of any local reco	confidential use of the above named ords concerning myself for each year
I	Full Name:		
Alias	Maiden Name:		
D	ate of Birth:		
Driver's	License Number:		
Social S	Security Number:		
herein is true ar information per	nd correct. I authorize Lyon taining to arrests, charges, a	County Emergency Commund convictions from the pas	firm that the information contained unications Center to release t seven (7) years to SOS CASA of ment background screening.
	Signature:		
	Date:		
Date Received:		Received By:	
	NCIC W/W	LOCAL W/W	LOCAL CHRI
CHECKED BY:			
DATE:			
Date Returned:		Returned By:	

STATE OF KANSAS Department for Children & Families Office of Background Investigations

ADULT ABUSE, NEGLECT, EXPLOITATION CENTRAL REGISTRY RELEASE OF INFORMATION

OBI 10400 REV 4/22

I, _		, give permission for the	release of information	n concerning
	(PRINT Full Name)			
myself	in the Adult Abuse, Neglect, Exploitation C	Central Registry to:		
	Contact Person(s)*	Katy Beemer	Phone	620-343-2744
	Agency name	SOS Inc.		
	Agency mailing address	1420 C of E Dr Ste 6, Empo	ria, KS 66801	
	Email address: Will return via Encrypted en	mail unless marked otherwise kbeemer(soskansas.com	
Maide	n Name and/or Other Names Known By:			
		(PRINT C	ONLY)	
Addre	ss:			
	Street	City	Stat	e Zip Code
DOB:		SS#:		☐ Male ☐ Female
	(mm/dd/yyyy)			— (mark one)
I give j	permission for the release of any information c am employed or associated with the above ag		_	n Central Registry each year
I give j	permission for the release of any information of am employed or associated with the above ag	concerning myself in the Adult Abuse	e, Neglect, Exploitation	n Central Registry each year
I give j while l	permission for the release of any information of am employed or associated with the above ag	concerning myself in the Adult Abuse gency. Yes No	., Neglect, Exploitation Date:	n Central Registry each year
I give while l	permission for the release of any information of am employed or associated with the above agure:	concerning myself in the Adult Abuse gency. Yes No	., Neglect, Exploitation Date:	
I give while I	permission for the release of any information of am employed or associated with the above agure: (An Ink Signature or a Verified E-Signature)	concerning myself in the Adult Abuse gency. Yes No	., Neglect, Exploitation Date:	
I give p while I Signat RETU Email: Adult. P.O. B Topek	permission for the release of any information of am employed or associated with the above agure: (An Ink Signature or a Verified E-Signature)	concerning myself in the Adult Abuse gency. Yes No	., Neglect, Exploitation	
RETU Email: Adult . P.O. B Topek:	permission for the release of any information of am employed or associated with the above agure: (An Ink Signature or a Verified E-Signature) RN TO: DCF.APSRegistry@ks.gov Office of Background Investigations Abuse Registry ox 751043 a, Kansas 66675	concerning myself in the Adult Abuse gency. Yes No ure is Required for Processing) ditional 5-7 days if returning by US Postal S	., Neglect, Exploitation	nm/dd/yyyy)